



NCDS Spring 2020 Continuing Education Program

LEARN. GROW. EMPOWER.

LOCATION



Holiday Inn
Conference Center
1208 E Douglas Rd,
Mishawaka, IN 46545

DATE



Friday
March 6th, 2020
Registration 7:30 – 8:00am
Program 8:00 – 4:30pm
Social 4:30 – 6:30pm

CE Credit



6 Hours

SYNOPSIS

This event empowers dentists and staff with the business acumen, knowledge, skills and best practices to build a high performing practice. The curriculum and approach, including group sessions and breakouts, offers dental teams the opportunity to learn, grow and empower the practice...together... as a team!

This North Central Indiana Dental Society event is facilitated by CLA, Independent Dental Solutions (IDS), and Midway Dental - businesses dedicated to empowering organized dentistry, to survive and thrive in the new dental world.

LEARNING OBJECTIVES

1. Develop a unique business model by applying business management approaches for a modern dental practice
2. Examine today's dental market and how changes are affecting your practice, and provide methods to leverage these changes for your benefit
3. Empower your team on best practices and trends to create a high performing practice as a TEAM!

TUITION



	Member	Non-Mbr
Dentist	\$150	\$300
Staff	\$75	\$150

REGISTRATION



[Registration Form](#)
(Form Attached to Email or found at:
<https://www.northcentraldentalsociety.com/upcoming-events>)

QUESTIONS?



Laura Burton
(574) 288-4401
NCDS@MedDentSociety.com

SPONSORS



Door Prizes Drawn Throughout the Day &
\$1,000 Grand Prize Drawn during Event Social



(574) 288-4401



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www.northcentraldentalsociety.com



AGENDA

7:30 – 8:00am	Registration	
8:00 – 8:15am	Opening Remarks	
8:15 – 9:00am	Learning & Growing Together	
9:00 – 9:30am	Dental Trends & Hot Topics	
9:30 – 9:45am	Break (Visit Sponsors)	
9:45 – 10:45am	Measuring Success: Winning through the Numbers	
10:45 – 11:00am	Transition to Breakouts (Visit Sponsors)	
	Dentist Track	Staff Track
11:00am – 12:00pm	The Road to Retention	Team Engagement & Retention
12:00 – 12:45pm	Lunch (Visit Sponsors)	
12:45 – 1:15pm	Cybersecurity: Tips to Keep Your Information Safe at Work & at Home	
1:15 – 2:00pm	Vendor Fair	
	Dentist Track	Staff Track
2:00 – 3:00pm	Understanding the Business Life Cycle	Enhancing the Patient Experience & Multi-Generational Buying Habits
3:00 - 4:00pm	Keys to Successful Succession Planning	Dental Supply Chain 101
4:00 – 4:30pm	Wrap Up & Shared Learnings	
4:30 – 6:30pm	Event Social (Open Bar)	



Door Prizes Drawn Throughout the Day & \$1,000 Grand Prize Drawn during Event Social



EVENT SPEAKERS



Lee Painter

Lee has 18 years of experience in cybersecurity and technology. Lee is passionate about identifying potential threats and vulnerabilities within client's environment and providing solutions to enhance both the security and compliance with regulations and information security best practices.



Kris Hackbarth-Horn

Kris has more than 25 years of experience as a HR professional. She is passionate about creating an intentional culture, developing talent to achieve results, and fostering collaborative relationships in the workplace and through community partnerships.



Kendall Butler

Kendall specializes in dental practice efficiency and has more than 25 years of experience in health care. Kendall works with doctors, dental practice managers, hygiene teams, and other staff to identify ways to enhance practice efficiency and profitability.



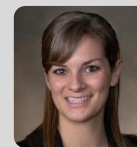
Mike White

Mike is an experienced CPA with a demonstrated history of working within the healthcare industry specifically focusing on dental practices. Mike is one of the national leaders for CLA specializing in accounting and CFO services for dental clients.



Jordan Herbert

Jordan is the co-founder & COO of IndependENT Dental Solutions. Jordan specializes in healthcare supply chain and process improvement. He has a BS in industrial engineering from the University of Wisconsin.



Kailee Vander Loop

Kailee is a dedicated HR professional who builds relationships with clients and advises businesses on a wide variety of human resources matters. She provides one-on-one guidance and counsel, along with the ability to analyze and offer solutions to everyday HR challenges.